Controlled Document

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European Privacy Certification

Outline of the Body of Knowledge for the Certified Information Privacy Professional/Europe (CIPP/E™)



I. Introduction to European Data Protection

- A. Origins and Historical Context of Data Protection Law
 - 1. Rationale for data protection
 - 2. Human rights laws
 - 3. Early laws and regulations
 - a. OECD Guidelines and the Council of Europe
 - b. Convention 108
 - 4. The need for a harmonized European approach
 - 5. The Treaty of Lisbon
 - 6. Convention 108+
 - 7. Brexit

B. European Union Institutions

- 1. European Court of Human Rights
- 2. European Parliament
- 3. European Commission
- 4. European Council
- 5. Court of Justice of the European Union

C. Legislative Framework

- 1. The Council of Europe Convention for the Protection of Individuals with Regard to the Automatic Processing of Personal Data of 1981 (The CoE Convention)
- 2. The EU Data Protection Directive (95/46/EC)
- 3. The EU Directive on Privacy and Electronic Communications (2002/58/EC) (ePrivacy Directive) as amended
- 4. The EU Directive on Electronic Commerce (2000/31/EC)

- 5. European data retention regimes
- 6. The General Data Protection Regulation (GDPR) (EU) 2016/679 and related legislation
 - a. Relationship with other laws (Payment Services Directive 2, Data Governance Act, Regulation (EU) 2018/1725, etc.)
- 7. NIS Directive (2016) / NIS 2 Directive (2022)
- 8. EU Artificial Intelligence Act (2021)

II. European Data Protection Law and Regulation

A. Data Protection Concepts

- 1. Personal data
- 2. Sensitive personal data
 - a. Special categories of personal data
- 3. Pseudonymous and anonymous data
- 4. Processing
- 5. Controller
- 6. Processor
 - a. Guidelines 07/2020 on the concepts of controller and processor in the GDPR
- 7. Data subject

B. Territorial and Material Scope of the General Data Protection Regulation

- 1. Establishment in the EU
- 2. Non-establishment in the EU
 - a. Guidelines 3/2018 on the territorial scope of the GDPR

C. <u>Data Processing Principles</u>

- 1. Fairness and lawfulness
- 2. Purpose limitation
- 3. Proportionality
- 4. Accuracy
- 5. Storage limitation (retention)
- 6. Integrity and confidentiality

D. Lawful Processing Criteria

- 1. Consent
- 2. Contractual necessity
- 3. Legal obligation, vital interests and public interest
- 4. Legitimate interests
- 5. Special categories of processing

E. Information Provision Obligations

- 1. Transparency principle
- 2. Privacy notices
- 3. Layered notices

F. Data Subjects' Rights

- 1. Access
 - a. Guidelines 01/2022 on data subject rights Right of access
- 2. Rectification
- 3. Erasure and the right to be forgotten (RTBF)
 - a. Guidelines 5/2019 on the criteria of the Right to be Forgotten in the search engines cases under the GDPR

- 4. Restriction and objection
- 5. Consent, including right of withdrawal
- 6. Automated decision making, including profiling
- 7. Data portability
- 8. Restrictions
 - a. Guideline 10/2020 on restrictions under Article 23 GDPR

G. Security of Personal Data

- 1. Appropriate technical and organizational measures
 - a. protection mechanisms (encryption, access controls, etc.)
- 2. Breach notification
 - a. Risk reporting requirements
 - b. Guidelines 01/2021 on Examples regarding Personal Data Breach Notification
 - c. Guidelines 9/2022 on personal data breach notification under GDPR
- 3. Vendor Management
- 4. Data sharing

H. Accountability Requirements

- 1. Responsibility of controllers and processors
 - a. joint controllers
- 2. Data protection by design and by default
- 3. Documentation and cooperation with regulators
- 4. Data protection impact assessment (DPIA)
 - a. established criteria for conducting
- 5. Mandatory data protection officers
- 6. Auditing of privacy programs

I. International Data Transfers

- 1. Rationale for prohibition
 - a. Guidelines 05/2021 on the Interplay between the application of Article 3 and the provisions on international transfers as per Chapter V of the GDPR
- 2. Adequate jurisdictions
- 3. Safe Harbor, Privacy Shield, and the Transatlantic Data Privacy Framework
 - a. Schrems decisions, implications of
- 4. Standard Contractual Clauses
- 5. Binding Corporate Rules (BCRs)
- 6. Codes of Conduct and Certifications
 - a. Guidelines 04/2021 on codes of conduct as tools for transfers
- 7. Derogations
 - a. Guidelines 2/2018 on derogations of Article 49 under Regulation 2016/679
- 8. Transfer impact assessments (TIAs)
 - a. Recommendations 01/2020 on measures that supplement transfer tools to ensure compliance with the EU level of protection of personal data

J. Supervision and enforcement

- 1. Supervisory authorities and their powers
 - Guidelines 8/2022 on identifying a controller or processor's lead supervisory authority
- 2. The European Data Protection Board
- 3. Role of the European Data Protection Supervisor (EDPS)

K. Consequences for GDPR violations

- 1. Process and procedures
- 2. Infringements and fines

- 3. Class actions
- 4. Data subject compensation

III.Compliance with European Data Protection Law and Regulation

A. Employment Relationship

- 1. Legal basis for processing of employee data
- 2. Storage of personnel records
- 3. Workplace monitoring and data loss prevention
- 4. EU Works councils
- 5. Whistleblowing systems
- 6. 'Bring your own device' (BYOD) programs

B. Surveillance Activities

- 1. Surveillance by public authorities
- 2. Interception of communications
- 3. Closed-circuit television (CCTV)
 - a. Guidelines 3/2019 on processing of personal data through video devices
- 4. Geolocation
- 5. Biometrics / facial recognition

C. <u>Direct Marketing</u>

- 1. Telemarketing
- 2. Direct marketing
- 3. Online behavioural targeting
 - a. Guidelines 8/2020 on the targeting of social media users

D. Internet Technology and Communications

- 1. Cloud computing
- 2. Web cookies
- 3. Search engine marketing (SEM)
- 4. Social media platforms
 - a. dark patterns
- 5. Artificial Intelligence (AI)
 - a. machine learning
 - b. ethical issues